Mortgage Company Gains Competitive Edge with Power LogOn

A thriving mortgage company was faced with a dilemma: they had numerous sensitive logon locations, and no reliable way to secure access to them. They solved their problem with the secure authentication and password management features provided by Power LogOn.

The Challenge

- **Primary logon:**

  Mortgage brokers and employees needed to be able to securely logon to the company network from different locations - office, client locations, and home.

- **Secondary logon:**

  Secure logon to websites and applications was also key. Due to the nature of the mortgage business, many of the frequently used website and application logons are accessed using the customer's username and password, while others contain sensitive customer data.

The Solution

Purchased: Smart cards, Power LogOn software & licenses, laptops with smart card readers

With Power LogOn, brokers and employees are issued a smart card that provides them with access to the company and customer logon data. Some highlights of their solution:

- **Managed entries**

  Administrator uses Power LogOn's managed entries feature to load sensitive logon information to the cardholder accounts as needed. This enables brokers and employees to use their cards to access a customer's logon without even knowing a username and password.

- **Real-time updates**

  Because logon entries are centrally managed, administrator can add or change

logon entries, and cardholders are able to work with them immediately.

Strong protection

The mortgage company runs their server in a secure space, and Power LogOn allows cardholders to access the server from anywhere over the internet.   Power LogOn's strong cryptographic authentication protects each transaction.

Customer Feedback

"We work with sensitive customer information every day, and we had to find a way to protect access to it. When we found Power LogOn, we were pretty surprised at how it fit all of the items in our wish list. A high level of security was of course our first priority. And we couldn't be happier with how easy it is to use.

From an administrative perspective, we were able to set up Power LogOn to our specifications just using the manuals provided, since everything is laid out in a straight-forward and logical way. We're able to maintain and update our managed logon entries just by clicking on the Managed Entries option.

Our brokers and employees are thrilled with the solution. They just insert their cards into the laptop card readers, enter their card's PIN, and they have secured access to all of the information they need to do their work.

Our customers are really impressed as well by how seriously we take their privacy. This is the kind of business integrity that we strive for in all of our business practices."

Power LogOn Administrator Integration Kits

Test Power LogOn for 90-days at no risk. We offer different configuration options

Contact Smartcard version

Contactless Smartcard version

Access Smart, LLC